

DZ20VC

HEAT PUMP

HIGH-EFFICIENCY, INVERTER TECHNOLOGY

UP TO 21 SEER | UP TO 10 HSPF

VARIABLE-SPEED | COMFORTNET™ COMPATIBLE



COMFORT FOR LIFE



"I'm a Daikin Comfort Pro"



Those five simple words can offer you comfort like you've never experienced. The words mean that the dealer you invited into your home is a highly-qualified and continuously-trained professional who will quickly, efficiently and effectively help to solve any of your indoor comfort needs.

All Daikin Comfort Pro dealers seek to achieve the highest levels of customer service, business integrity, and technical competency. These range from maintaining an excellent rating with their local Better Business Bureau (BBB) to taking continuing education classes on how best to install and service Daikin brand products. To retain this status, Daikin Comfort Pros must deliver their best abilities to each and every customer, year after year.

A commitment to your comfort

Daikin Comfort Pros believe that a well-informed homeowner is the best possible customer. All Comfort Pros will take the time to help understand your unique comfort needs, assess the performance of your current indoor comfort system, and thoroughly discuss all options with you.

A commitment to provide you the right service and products

Daikin Comfort Pros have access to one of the most complete lines of indoor comfort products and systems available. As the #1 manufacturer of indoor comfort systems and refrigerants in the world, Daikin offers you a full line of comfort solutions that ensures that a Daikin Comfort Pro can provide the perfect solution to your home.

A commitment to serve you over the long term

Daikin Comfort Pros want to earn your business. They want to be your long-term provider for all your indoor comfort needs. To help deliver on this commitment, you can take peace of mind with the limited warranty* coverage offered on your Daikin brand indoor comfort product or system. The Daikin Comfort Pro has access to one of the best limited warranty* programs in the indoor comfort industry.

*Complete Warranty Details available from your local dealer or at www.daikincomfort.com. To receive the 12-Year Unit Replacement Limited Warranty and 12-Year Parts Limited Warranty, online registration must be completed within 60 days of installation. Additional requirements for annual maintenance are required for the Unit Replacement Limited Warranty. Online registration and some of the additional requirements are not required in California or Quebec.



To learn more, contact your local Daikin Comfort Pro or visit daikincomfort.com

Contact Daikin North America
Consumer Affairs at
consumeraffairs@daikincomfort.com
or 1.855.770.5678

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Comfort for Life

Daikin is a global leader for indoor comfort, with millions of systems installed throughout the world.

Daikin has been improving the comfort of its customers with exceptional products and services for many generations.

To explore all of our solutions for premium indoor Comfort for Life, visit www.daikincomfort.com.

Elevate your expectations and get more out of your home's indoor comfort system performance

As you think about the functionality of your home's indoor comfort system, the Daikin brand is ready to help you achieve control, energy efficiency and long-term peace of mind. Take that attention to quality one step farther by choosing a Daikin brand variable-speed, energy-efficient heat pump. We have designed and engineered all of our products to provide years of consistent indoor comfort – delivering you and your family premium *Comfort for Life*.

Bold performance

A better understanding of how people inhabit their living spaces has led to products designed to create indoor environments that help use energy resources more effectively. A Daikin brand heat pump with a variable speed compressor provides efficient and economical cooling performance. Enhance the efficiency of your system year-round by combining your Daikin heat pump with a Daikin brand high-efficiency gas furnace or air handler. For replacement or new construction, a Daikin heat pump will provide efficient comfort to your family for years.

Efficient and dependable compressors for worry-free comfort

Daikin's variable speed Inverter compressor technology is currently providing energy efficient indoor comfort with over 30 million units installed worldwide. This proven technology automatically adjusts the performance of the heat pump system's compressor to match the demand needed to achieve the temperature you have selected on the thermostat. It is like having cruise control for your home's indoor comfort. Precise adjustments are being made automatically with the goal of providing the most consistent comfort at the lowest possible level of energy consumption. Compare this to a single speed compressor and immediately you'll see the benefits of the Inverter technology compressor. Daikin designs, engineers, and manufactures its own variable speed Inverter compressors. Rest assured that you are getting a proven design – you are getting Daikin Inside.



ENERGY STAR® and the **ENERGY STAR** mark are registered trademarks owned by the U.S. Environmental Protection Agency. **ENERGY STAR** products are third-party certified by an EPA-recognized Certification Body. Products that earn the **ENERGY STAR** prevent greenhouse gas emissions by meeting strict energy efficiency guidelines set by the U.S. Environmental Protection Agency.

Proper sizing and installation of equipment is critical to achieve optimal performance. Split system air conditioners and heat pumps must be matched with appropriate coil components to meet **ENERGY STAR** criteria. Ask your contractor for details or visit www.energystar.gov.

Efficient and dependable compressors for worry-free comfort

The compressor is considered the heart of any air conditioning system. It creates the cooling power, and working together with our energy-efficient 5 millimeter condensing coil design, Daikin air conditioners will provide years of reliable cooling comfort, even in the hottest weather. This Daikin heat pump utilizes a scroll compressor that has fewer moving parts and results in lower energy use compared to units with reciprocating compressors. A factory-installed filter drier protects the compressor from moisture or dirt that could enter the system during service or installation, and you have the satisfaction of knowing your Daikin system uses R-410A refrigerant.

You can count on a Daikin brand heat pump to deliver premium *Comfort for Life* to your family for years and years.



The Daikin Comfort Promise

Ultimately, the commitment to provide you with *Comfort for Life* is represented and reinforced in the Daikin Comfort Promise.

If, for any reason, the Daikin Comfort Professional has not met your expectations within one year of your equipment or system installation, please contact the installing Daikin Comfort Pro and ask them to honor the Daikin Comfort Promise. The

Daikin Comfort Pro will return to your house to resolve any issues that you have with your installation at no cost to you.

As part of formally maintaining the Daikin Comfort Pro distinction, the Daikin Comfort Pro will make all reasonable efforts to resolve any concerns you have within one year of your equipment installation. If a Daikin Comfort Professional does not meet your expectations, they risk losing the ability to sell Daikin products.

With the Daikin Comfort Promise, you can have peace of mind that your Daikin Comfort Professional will continue to earn your business well after the sale. If not, they cannot be a Daikin Certified Professional. Period.

COMFORT-ENHANCING FEATURES:

- 1 Daikin Inside variable-speed compressor – provides up to 21 SEER performance for lower energy bills compared to lower SEER, single-stage compressors
- 2 Refrigeration-grade premium copper tubing and aluminum fin condenser coil configuration deliver outstanding heat transfer properties with R-410A refrigerant
- 3 Heavy-gauge galvanized steel enclosure with sound-control top – baked enamel finish protects your system from the elements
- 4 High-efficiency ECM fan motor with advanced fan design moves air quickly and quietly
- 5 High-density compressor sound blanket – acoustically engineered sound isolation reduces noise levels (compared to units without a sound blanket) for years of quiet comfort
- 6 ComfortNet™ Compatible – improve your home comfort convenience with more control options and communicating thermostats with touchscreen interface
- 7 Daikin Inside Intelligence – sophisticated diagnostics constantly monitor your heat pump system pinpointing trouble spots for a fast fix
- 8 Commercial grade quality with factory-installed refrigerant management components

COMFORTABLE LIMITED WARRANTY* PROTECTION



*Complete Warranty Details available from your local dealer or at www.daikincomfort.com. To receive the 12-year Unit Replacement Limited Warranty and 12-year Parts Limited Warranty, online registration must be completed within 60 days of installation. Additional requirements for annual maintenance are required for the Unit Replacement Limited Warranty. Online registration and some of the additional requirements are not required in California or Quebec.

Comfort and Efficiency

When properly matched and installed, this heat pump unit provides cooling performance up to 21 SEER and up to 10 HSPF.

UP TO
21 SEER

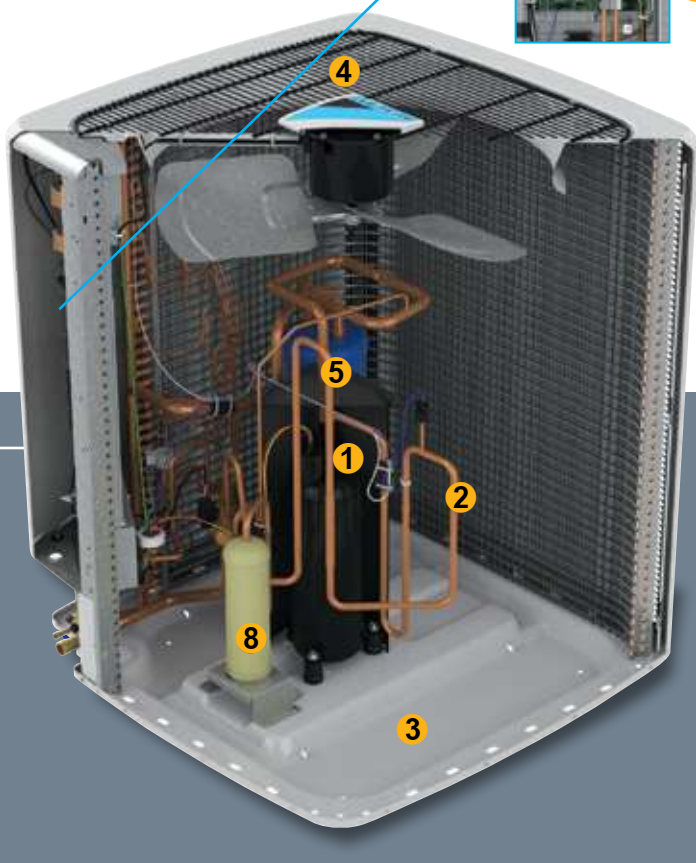
UP TO
10 HSPF

INSIDE Inside Intelligence



6

7



PREMIUM COMFORT FEATURES:



ComfortNet™ communicating system-compatible – Continuously monitors system performance and allows remote control of system as an option.



Daikin Inside variable-speed compressor – Compressor is designed to provide years of reliable cooling comfort. Uses chlorine-free R-410A refrigerant.



High-efficiency ECM condenser fan motor – Provides dependable, quiet airflow across condensing coil.



Efficient cooling capacity – Refrigeration-grade premium 7mm copper with aluminum corrugated fins for efficient heat transfer.



Quiet operation – Acoustically engineered sound control blanket helps to reduce noise levels compared to units without sound blankets.



Daikin Inside Intelligence – Sophisticated diagnostics constantly monitor your heat pump system, pinpointing trouble spots for a fast fix.

Daikin brand heat pumps are designed to maintain indoor comfort and energy-efficient operation.

ADDITIONAL INFORMATION

Before purchasing this appliance, read important information about its estimated annual energy consumption, yearly operating cost, or energy efficiency rating that is available from your retailer.



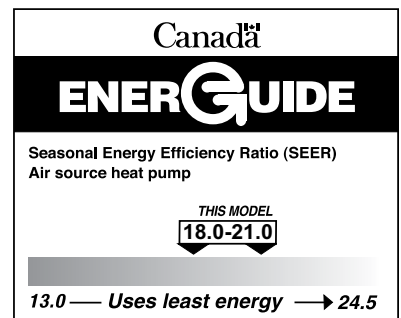
**DAIKIN: THE PREMIUM BRAND
INDUSTRY LEADER**

Daikin Industries, Ltd. (DIL) is a global Fortune 1000 company which celebrated its 90th anniversary in May 2014. The company is recognized as the largest HVAC (Heating, Ventilating, Air Conditioning) manufacturer in the world. DIL is primarily engaged in developing indoor comfort products, systems and refrigeration products for residential, commercial and industrial applications. Its consistent success is derived, in part, from a focus on innovative, energy-efficient and premium quality indoor climate and comfort management solutions.



*Expert reviews from our most
important critics*

Daikin offers a wide selection of choices for energy-efficient indoor comfort. As a worldwide leader in air conditioning and heating technology, Daikin is also a highly-rated brand. See for yourself at www.daikincomfort.com/reviews.



Our continuing commitment to quality products may mean a change in specifications without notice.

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